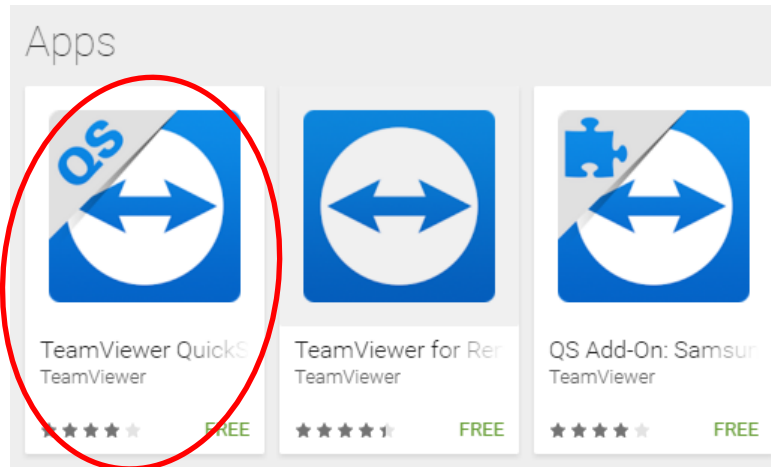


TEAMVIEWER FOR ANDROID

1. Open the Google Play store on your Android device.

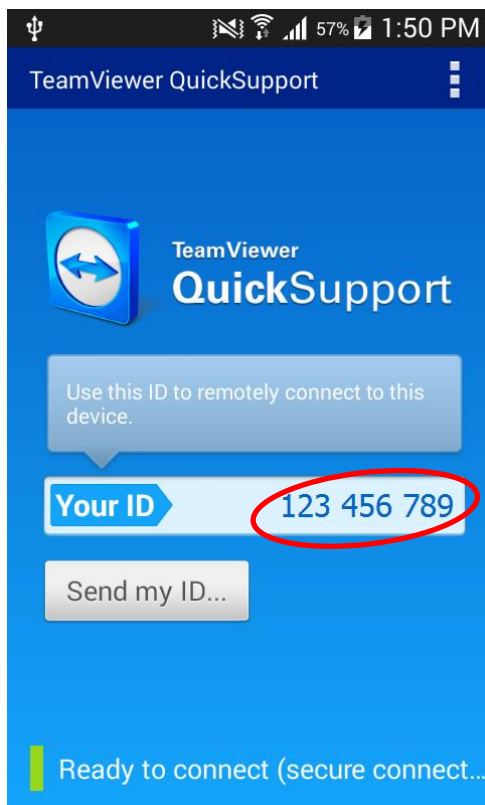


2. Search for 'teamviewer', and download [TeamViewer QuickSupport](#)



3. Allow access for the Team Viewer App to install. Check the setting has changed back after loading.

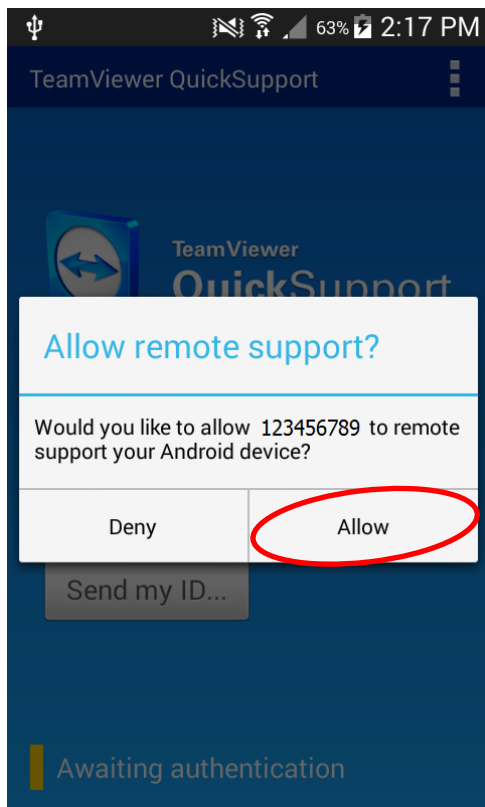
4. Open the program and tell Solution Management your ID number so we can access your session.



5. During set up you may be prompted to install a TeamViewer add on. If so allow this.

TEAMVIEWER FOR ANDROID

4. Allow Solution Management or your support agent access to your session.



5. When the session has finished, you may close it by going back into TeamViewer and clicking the x.

